WESTERN SYDNEY UNIVERSITY BANKSTOWN CITY CAMPUS - PD05-02 COMPLAINTS REGISTER

NO.	DATE	TYPE OF COMPLAINT	PARTIES INVOLVED	COMMENTS	OUTCOME	STATUS	STATUS DATE
1	5/05/2021	Traffic/Pedestrian Management	Bankstown Council	Reports of near misses between pedestrians and traffic entering and exiting BLaKC Driveway	Built seeking meeting with Council to review - refer 5/5/21 emails Follow-up emails with CBC dated 25/5/21 with agreed actions All works completed and confirmed by CBC; Notice sent to Walkers 10/6/21	**CLOSED**	10/06/2021
2	28/10/2021	Traffic	Bankstown Council	Complaint in regard to restricted sight lines from vehicles leaving BLaKC Driveway	Traffic Control shelter relocated 29/10/21 Walker notified of complaint on 28/10/21 Incident report submitted 2/11/21	**CLOSED**	2/11/2021
3	20/10/2022	Noise	Department of Planning & Environment	Noise complaint regarding two generators on the Rickard Road side of the site.	DPE notified Walker of the complaint on 20/10/2022. Built & Walker responded to DPE's concerns in an email on 27/10/2022. DPE told Walker that they would be in contact if they required any further information on 27/10/2022. Neither Walker nor Built have heard anything from DPE since. In the meantime, Built are in the process of installing acoustic barriers around the generators near Rickard Road.	OPEN	27/10/2022
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